Logging into Service Console

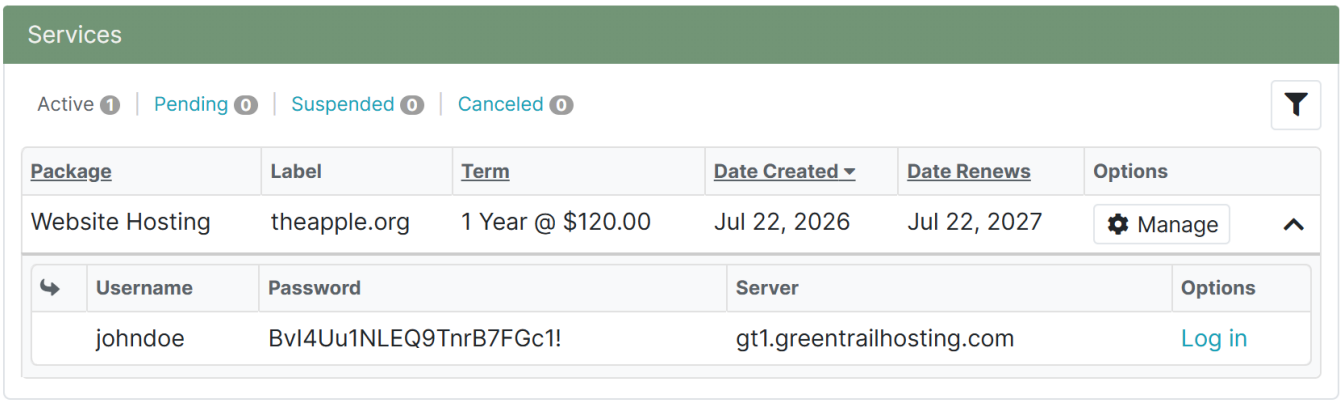
There are two ways to log in to the Green Trail Hosting Service Console: through your billing portal or by visiting the Service Console directly.

Service Console access: The Service Console is available only to customers with an active Hosting or DNS Management service. Customers who have only a domain registration do not have access to a Service Console.

Log In Through the Billing Portal

Log in to the Green Trail Hosting billing portal and scroll down to the **Services** section.

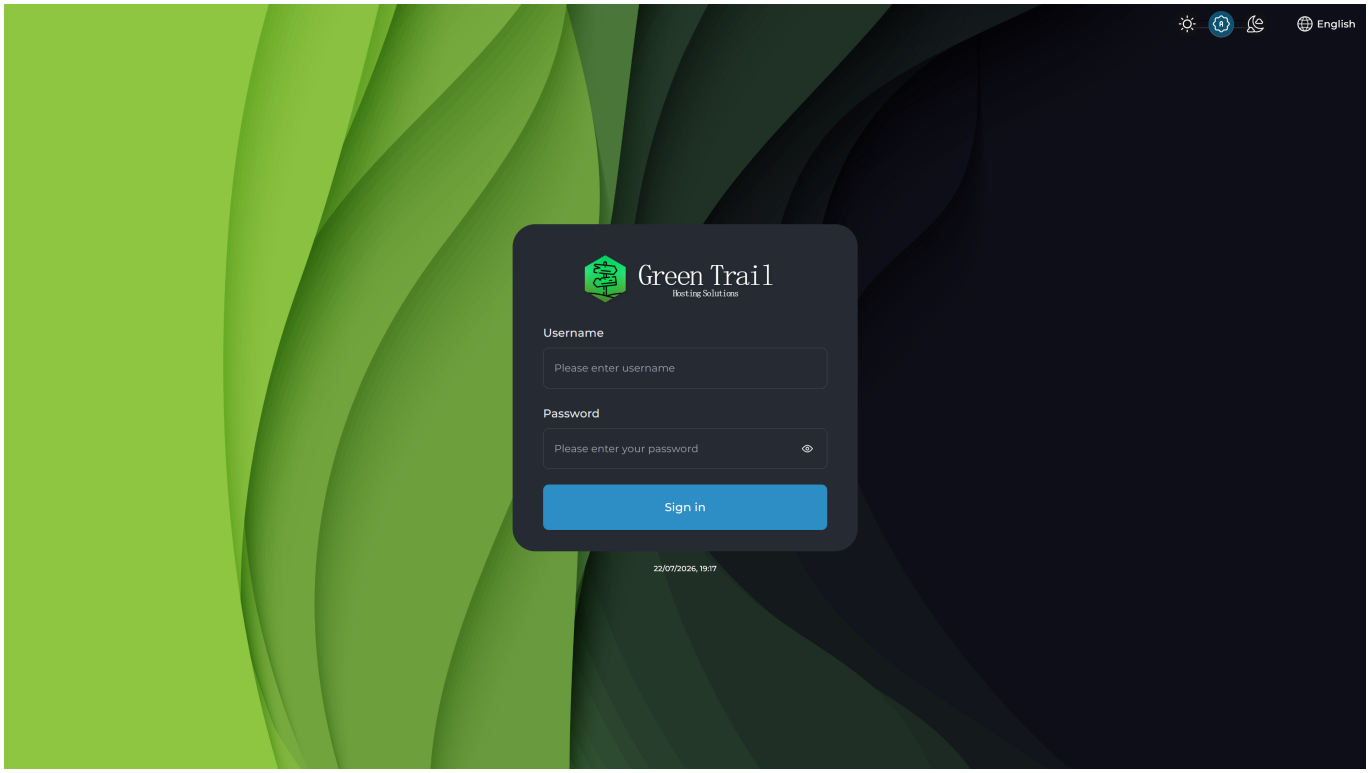
Open the drop-down menu for the service you want to manage, then select **Log In**.



This section also displays your Service Console username and password. You can return here whenever you need to retrieve your login details.

Log In Directly

Go to console.greentrailhosting.com.



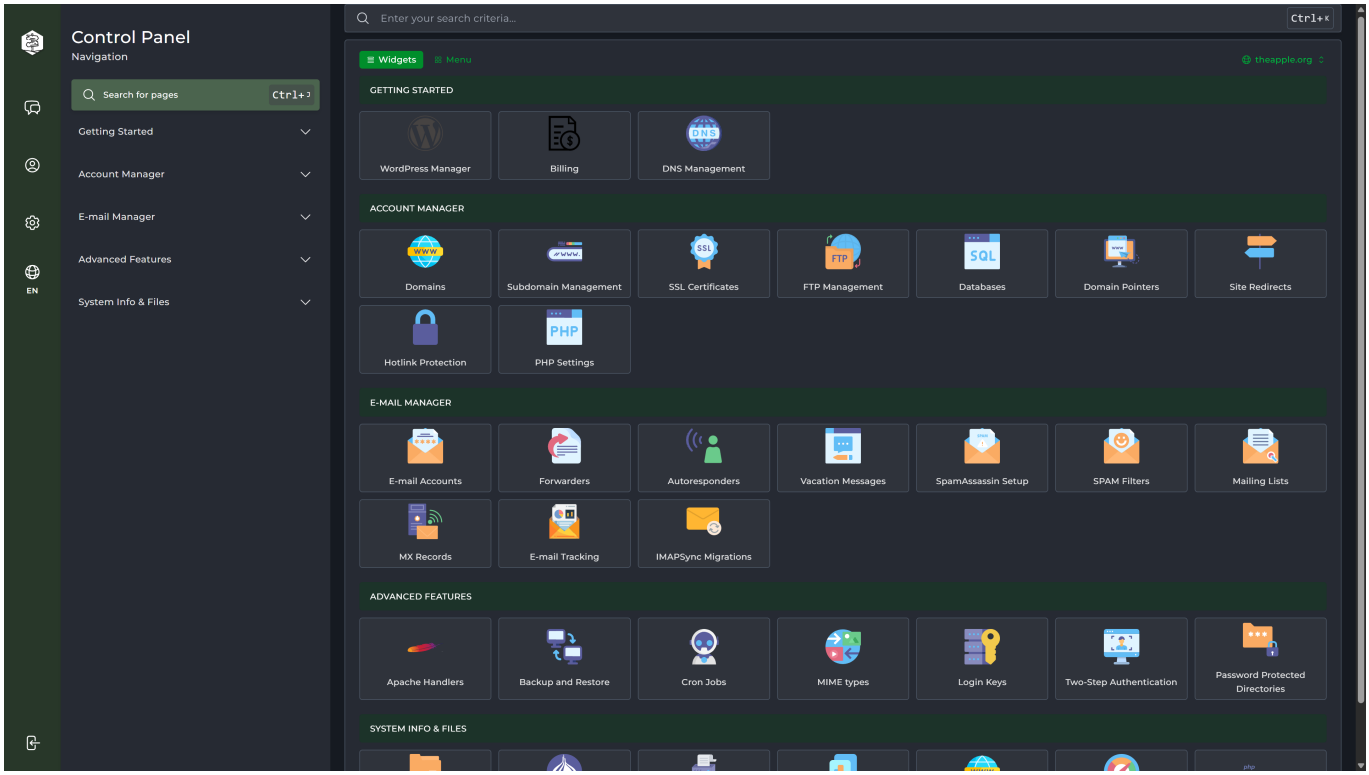
Enter your **Service Console username** and **Service Console password**, then select **Log In**.

Important: Your Service Console username and password are different from the username and password used for your billing portal.

The Service Console does not have a forgotten-password option. If you forget your username or password, log in to your billing portal and retrieve the credentials from the **Services** section.

Service Console Dashboard

After logging in, you will see a grid of tiles containing the tools available for your hosting or DNS Management service.



WordPress Manager

The **WordPress Manager** is used to manage an existing WordPress installation, create a new WordPress website, and log in to the WordPress administration dashboard.

DNS Management

The **DNS Management** tool allows you to view and update your domain's DNS records. This is especially important when connecting services such as Google Workspace or configuring other websites, email systems, and third-party services on your domain.

SSL Certificates

The **SSL Certificates** tool is where your Let’s Encrypt certificate is generated and managed. An active SSL certificate secures your website and allows visitors to access it using HTTPS.

For an explanation of every tool available in the Service Console, see our Service Console options guide.

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