

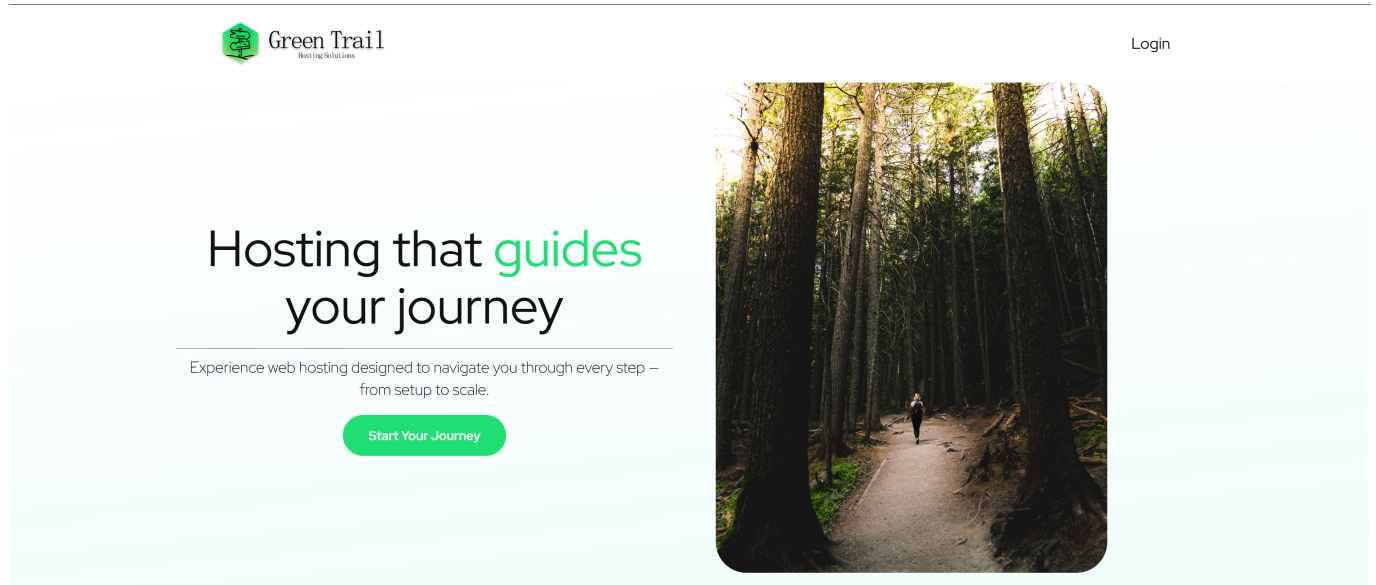


## Logging into Billing Portal

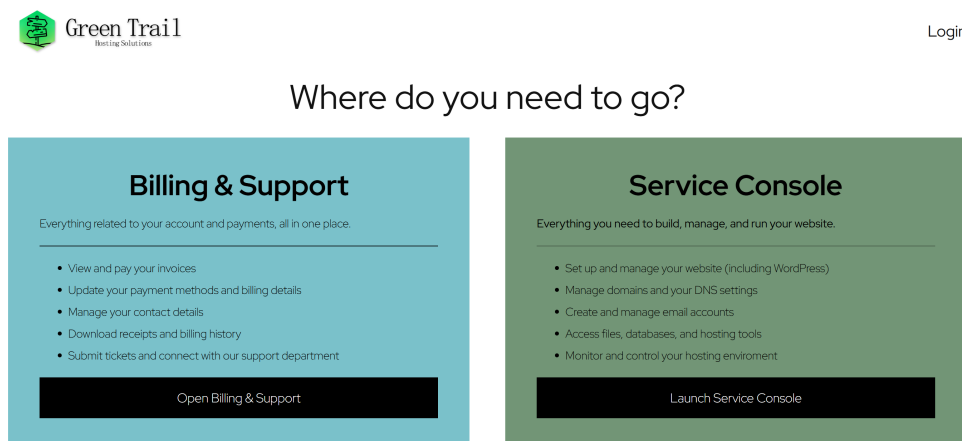
This guide explains how to log in to the Green Trail Hosting billing portal, access billing and support information, and securely log out.

### Log In from the Green Trail Hosting Website

Go to [greentrailhosting.com](https://greentrailhosting.com) and click **Login** in the top-right corner of the page.



For billing and support, click **Open Billing and Support**.

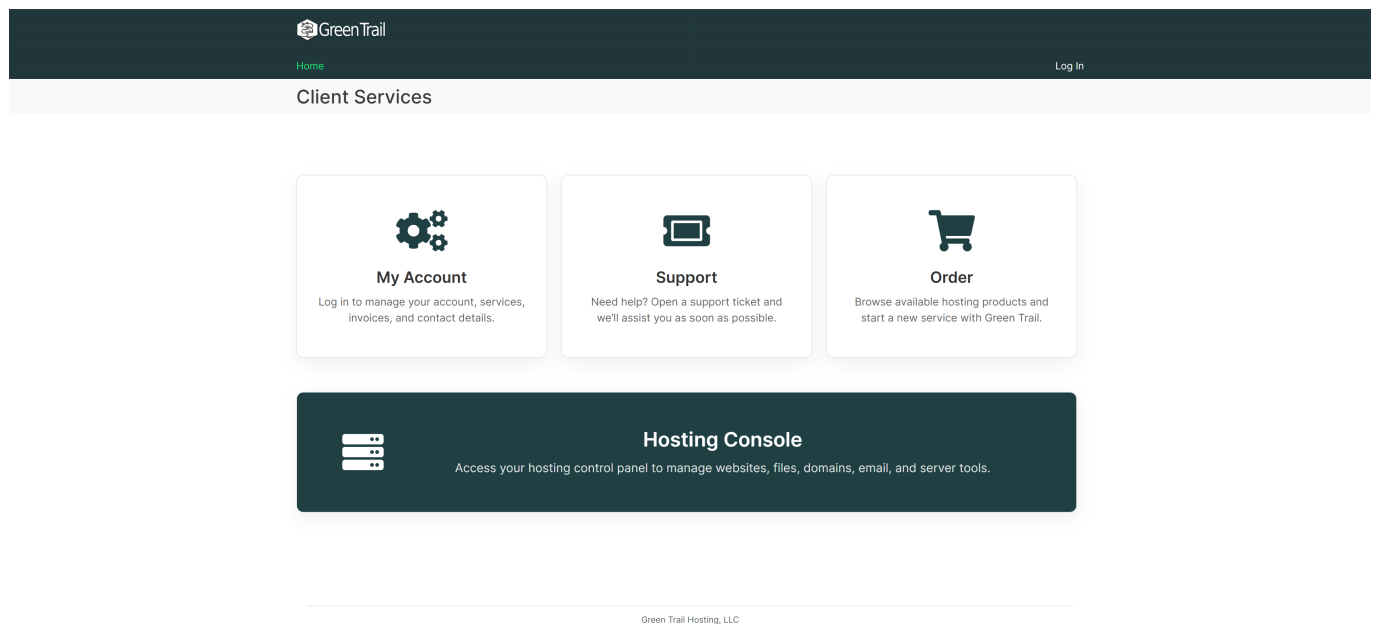


## Log In Directly to the Billing Portal





You can also go directly to [billing.greentrailhosting.com](https://billing.greentrailhosting.com) and click **My Account**.



## Enter Your Login Information

Enter your username and password, then click **Login**.

- Your username is the email address associated with your Green Trail Hosting billing account.
- Your billing password may be different from your website hosting or Service Console password.

If you cannot remember your login information, use the **Forgot My Username** or **Forgot My Password** option on the login page.

## Billing Dashboard

After logging in, you will be taken to your billing dashboard.





Green Trail

[Dashboard](#) [Services](#) [Domains](#) [Order](#) [Support](#) [Documents](#) [Affiliates](#)

John Doe

My Account

Client #1502

**John Doe**  
The Apple Orchard  
1313 Adams Drive  
Cincinnati, CO 98765 US  
[John.Doe@TheApple.org](mailto:John.Doe@TheApple.org)  
(444) 144-1414 (Mobile Phone)  
[Change](#)

Contacts

There are no additional contacts.  
[+ Add Contact](#)

Your account is not set up for automatic payment. Change this?  
[Add Credits](#)

Credits: \$0.00

1 Services

1 Invoices

1 Domains

0 Tickets

Invoices

Open Closed Make Payment

| Invoice #    | Amount  | Paid   | Due     | Date Billed  | Date Due     | Options |
|--------------|---------|--------|---------|--------------|--------------|---------|
| GTH202607221 | \$15.00 | \$0.00 | \$15.00 | Jul 22, 2026 | Aug 05, 2026 | Pay     |

Domains

Active Pending Suspended Deleted

| Domain       | Term             | Registration Date | Renewal Date | Expiration Date | Options |
|--------------|------------------|-------------------|--------------|-----------------|---------|
| TheApple.Org | 1 Year @ \$17.00 | Jul 22, 2026      | Jun 22, 2027 | Jul 22, 2027    | Manage  |

Services

Active Pending Suspended Canceled

| Package         | Label        | Term              | Date Created | Date Renewes | Options |
|-----------------|--------------|-------------------|--------------|--------------|---------|
| Website Hosting | theapple.org | 1 Year @ \$120.00 | Jul 22, 2026 | Jul 22, 2027 | Manage  |

Transactions

Approved Pending Declined

You have no Approved Transactions.

Quotations

Pending Approved Expired

Across the top of the dashboard are four account-summary boxes:

- **Services** — Your website hosting services.
- **Invoices** — Your billing invoices.
- **Domains** — Your registered or managed domains.
- **Tickets** — Your support tickets.

Click any summary box to view more information about that section. You can also scroll down the dashboard to access your invoices, domains, services, transactions, quotations, and support tickets.

## Log Out

To log out of the billing portal, click your name in the top-right corner and select **Logout** from the drop-down menu.

Unique solution ID: #1202

Author: Samuel

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